

Criteria for administration of Welfare Grants

Financial support (due to loss of job, injury or death, hardship)

Usually, a one-time payment or in very serious cases over a period of time (six to 12 months).

- Required documents:
 - completed application form
 - copy of seaman book
 - proof of last contract
 - how long unemployed and type of work done since last contract if any
 - income contribution from other members of family (spouse, children, siblings, parents)
 - o number of dependents, age and status (married, single, schooling)
 - if financial hardship is due to injury, then a medical certificate/diagnosis is required to be submitted
 - if financial hardship is due to death of the seafarer:
 - widow/widower to submit marriage certificate
 - for live-in arrangements, and when there are children, copies of birth certificates and any other proof of relationship is to be submitted

Medical support

One-time grant up to a limit of GBP£500 per case. Grants for medicine due to chronic illnesses are usually limited to three months' supply.

Medical bills are usually large and in-country team or chaplains are tasked to check with potential social welfare/government agencies who provide help.

Same requirements as above, as well as:

- Doctor's diagnosis and treatment plan must be submitted
 - including how long the treatment is to last

Education support

One-time payment for seafarer dependent's school fees, books and/or stationery.

- Same documentary requirements as above, with the additions below:
 - proof of schooling (eg letter from school)
 - birth certificate
- Child(ren) must be in a government school. The exception is where the child(ren) has to remain in a private school due to the non-existence of government schools nearby or where the child's access to the government school is difficult due to transportation and safety concerns
- In very serious cases, we will provide support over six to 12 months
- Grant amounts are decided on a country-by-country basis